

How do we operate the service?

You can access lots of useful information on our website, including an easy to use online self-referral on our website www.doncastersendias.co.uk

There might also be times when you need to talk to us and request some advice about your personal circumstances. You can do this by emailing us at SENDIAS@doncaster.gov.uk or by contacting our helpline on 01302 736920.

If we are unable to take your call you can leave us a message - we will ALWAYS call you back.

In certain circumstances, our trained and experienced staff can also offer face-to-face support and attend meetings with you.

Main Office:

Civic Office, Waterdale, Doncaster, DN1 3BU



Satellite Offices:

Bentley MyPlace, Askern Road, Bentley, DN5 0HU

Tom Hill MyPlace, Wadworth Street, Denaby, DN12 4AQ

You can also find us on facebook

facebook.com/DoncasterSENDIAS



Notes

The service is impartial and operates at 'arms length' from the Local Authority. The service has recently rebranded and was previously known as Doncaster SAIDSEND.

Doncaster
SENDIAS
INFORMATION • ADVICE • SUPPORT

Impartial and
confidential

Free 
information

Free
SUPPORT

Free
Advice



Information, advice and support for children and young people (0-25yrs) with special educational needs and disabilities and their parents/carers.

Tel: 01302 736920

Website: doncastersendias.co.uk

Email: SENDIAS@doncaster.gov.uk

what is

Doncaster SENDIAS

Doncaster SENDIAS (Special Educational Needs and Disabilities Information Advice and Support) provides confidential information, advice and support for children and young people with special educational needs and disabilities, and their families.

We are an impartial service, which means that the information, advice and support we offer is unbiased - we do not take sides or make decisions for you. Our team will talk you through the options available, the possible outcomes, and help you make your own informed decisions based on the law and the SEND code of practice.

“Without this *amazing help*, advice and support, my son would not be getting any of the help he currently is and I wouldn't have known any of the legal rights I had. The service was fantastic, I can't thank them enough.”



If you are a parent or carer...

We know that you want the best for your child. We can help support you in working with other professionals involved in your child's care, and to make sure that yours and your child's hopes and ambitions are heard, as well as ensuring that any concerns you have are listened to and addressed. It is important to us that you feel confident and empowered.

We can:

- ✓ offer advice about SEN support in schools
- ✓ support you during the Education, Health and Care needs assessment process
- ✓ help you prepare for and support you at meetings, including annual reviews
- ✓ explain disagreement and resolution processes
- ✓ help you to put across your views or concerns

If you are a young person...

We want to make sure that your voice is heard and you are fully involved in decisions about you and your future.

We can:

- ✓ help you to understand your rights
- ✓ ensure your voice is heard
- ✓ help you to describe the outcomes you want to achieve
- ✓ help to make sure you are supported into adulthood



“The service helped me get the help I needed in school”



Your Doncaster SENDIAS team can:



We can make sure that you know where to find information about the law on special educational needs and disabilities.



We offer advice to help you understand how the law applies to your personal situation.



We can support you in your discussions with the local authority, school or other settings.



We can also offer more intensive support and guide you through the process of independent mediation, and SEND appeals and tribunals.



When we are not able to help, we will do our best to tell you about other groups or organisations that can help - we call this signposting.