

# Tickhill Estfeld Primary School



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Dear Parent/Carer

15/02/19

## Coming soon: Online payments to school with ParentPay! – School Meals Only

On the 1<sup>st</sup> April 2019 we will be introducing a more convenient way to pay for school meals, using a secure service called ParentPay.

ParentPay will be live at school on 01/04/19; from this date we will no longer be accepting cash and cheque payments, **for school meals only**. Parents who need to continue making payments by cash may do so using the PayPoint network at local convenience stores.

**Please make sure you register even if you don't pay for school meals at the moment, as from 1<sup>st</sup> September we hope to use Parentpay for After School Clubs and School Visits etc.**

### Making secure payments online using your credit or debit card

ParentPay offers you the freedom to make payments whenever and wherever you like, 24 hours a day, 7 days a week - safe in the knowledge that the technology used is of the highest internet security available.

You will have a secure online account, activated using a unique username and password; you will be prompted to change these, and to keep them safe and secure. If you have more than one child at our school, or children at other ParentPay schools, you can create a single account login for all your children.

Making a payment is straightforward and ParentPay holds a payment history for you to view at a later date; no card details are stored in any part of the system. Once you have activated your account you can make online payments straight away.

### Using PayPoint

PayPoint payments are recorded by ParentPay and can be seen by logging into your ParentPay account and viewing your payment history online. The nearest PayPoint stores to school are Spar(Tickhill), G T Retail (Tickhill) & Harworth Food & Wine.

Please notify the School Office if you wish to use the PayPoint facility. A plastic card will be issued to you to make cash payments for school meals at local PayPoint stores. The first card is free of charge; however, any lost or damaged cards will be charged at £1.50 each. Payment cards take about two weeks to arrive but we can issue a barcode letter as an interim measure.

We hope you will support us in achieving our goal to become a cashless school. Your support in using ParentPay will help the school enormously, thank you.

**You will receive your unique ParentPay Account activation details soon.**

For further information on ParentPay please visit [www.parentpay.com](http://www.parentpay.com).

Yours faithfully

Mrs L Fisher  
School Business Manager

### Please note:-

**Parentpay is not to be confused with Parentmail (our communication tool). Parentpay should only be used for online dinner money payments from 1<sup>st</sup> April 2019.**

